Enterprise Analytics
(Also known as Pyramid Analytics or BI Office)
Supported Operating Systems and Internet Browsers
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Enterprise Analytics supported operating systems include Windows 7, Windows 8 and Macintosh OSX.

Windows operating systems can be used with the most recent internet browser versions of:

- Internet Explorer
- Firefox
- Firefox ESR

Macintosh OS X may be used with the most recent internet browser versions of:

- Safari
- Firefox
- Firefox ESR

Google Chrome is not supported on any operating system.

Please use one of the supported operating system and internet browser combinations listed for optimal performance and to maximize user experience.

*Business Object Users Note:* Please be aware that Enterprise Analytics supports the most recent browser versions, but Business Objects does not. There are restrictions on which browser and browser version can be used. Please refer to the *Business Objects Supported Browsers* document.
Client Specific Settings

For full application functionality, some settings will need to be configured locally on each machine.

Microsoft Silverlight Storage Limit Increase

For each individual machine a user accesses Enterprise Analytics on, Microsoft Silverlight requires local storage allocation to fully function. The default storage allocation setting must be updated incrementally each time the storage allocation limit is reached. The default storage allocation limit is 1.0 MG.

As a user navigates through the Enterprise Analytics Dashboards, the prompt below may appear. This is not an error. If a user is accessing Enterprise Analytics via multiple computers, the individual may receive this prompt on each computer they chose to work from.

Click the **OK** button to increase the default storage allocation limit local Silverlight setting.
Data Security

Be aware that you can unknowingly jeopardize Northern Arizona University and risk losing your job by misusing student information, either intentionally or unintentionally. Maintaining confidentiality of specific records is extremely important from both ethical and legal standpoints. Student information is sensitive data and should be treated as such.

For more information regarding NAU Information Technology Services Policies, please visit the ITS policy page.

- [https://www.nau.edu/its/policies/](https://www.nau.edu/its/policies/)

Enterprise Analytics Technical Support

For technical support with Enterprise Analytics or general questions about NAU’s Data Warehouse:

- E-Mail Enterprise Analytics at Analytics@nau.edu

For immediate assistance, please contact:

- The Solution Center at 523-1511

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